CHILLON
TRADING LIMITED

Name of Company: CHILLON TRADING LIMITED.

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Policy Statement on Product Integrity and Disclosure

CHILLON TRADING LIMITED is committed to complying with relevant trading standards legislation and specific national and local regulations applicable to its products, in accordance with the RJC Code of Practices (COP) 2024 Provisions 14 (Claims) and 29 (Product Disclosure).

A. Disclosure. CHILLON TRADING LIMITED shall fully and accurately disclose the material characteristics of its gold and silver products. All reasonable efforts shall be made to properly disclose relevant physical characteristics, including fineness/purity, weight, and any plating or alloy composition, in a manner equally as conspicuous as the word "gold and silver."

B. Fineness marking and labelling. All articles of gold and silver or gold and silver alloy supplied by CHILLON TRADING LIMITED shall bear a mark clearly and accurately indicating the fineness of the gold and silver content, expressed in carats (with the letters "k," "c," or "ct") or in parts per thousand. Where an article consists of different parts of different fineness, or is plated, gilded, or gold and silver alloy affixed to another metal, this shall be clearly disclosed and marked so as not to mislead as to the gold and silver content of the whole article.

C. Invoicing. CHILLON TRADING LIMITED shall issue an invoice or receipt at the point of supply for all regulated gold and silver products sold, stating the fineness and, where applicable, the weight of the article, and shall retain a copy for the period required under applicable law.

D. Misrepresentation. No untruthful, misleading, or deceptive statement, representation, or material omission shall be made in the selling, advertising, or distribution of any gold and silver product, in any medium, including online.

E. Provenance and sourcing claims. Any claim made by CHILLON TRADING LIMITED regarding the origin, responsible sourcing, or chain of custody of its gold and silver products shall be clear, unambiguous, truthful, and supported by verifiable evidence and underpinning systems, consistent with RJC COP 14 and, where applicable, the RJC Chain of Custody (CoC) 2024 Standard.

F. Use of the RJC logo and claims. Any reference to RJC membership, RJC certification, or COP/CoC-verified status shall only be used in accordance with RJC's rules for use of

the logo, trademarks, and intellectual property, and shall be revoked and corrected if found to be misleading, untruthful, or unverifiable.

G. Training. Employees responsible for making or responding to product claims shall be trained to understand and accurately explain them to customers and business partners.

Definitions

Gold and Silver Alloy: A mixture of gold and silver with one or more other metals, the fineness of which must be accurately marked and disclosed.

Fineness: The proportion of pure gold and silver content in an article, expressed either in carats (out of 24) or in parts per thousand, which must correspond to the marking applied to the article.

Plated/Gilded Articles: Articles enclosed in, plated with, or having gold and silver alloy soldered or otherwise affixed to a base of another metal; such articles must be clearly disclosed as plated or gilded, and any fineness mark must be manifestly limited to the gold-alloy and silver-alloy part only.

References: Trade Descriptions Ordinance (Cap. 362); Trade Descriptions (Marking) (Gold and Gold Alloy) Order (Cap. 362A); RJC COP 2024 Provisions 14 and 29; RJC CoC 2024 Standard.

CHILLON TRADING LIMITED.

Date: 04/02/2026